317A.145 Complaint procedure -- Investigation -- Action against violator.

- (1) The board shall receive complaints concerning any person licensed under the provisions of KRS Chapter 317A relating to such licensee's business or professional practices. Each complaint received shall be placed in a log, recording the licensee's name, name of complaining party, date of complaint, brief statement of complaint and its ultimate disposition and shall make such log available for public inspection. The board shall investigate all complaints concerning any person licensed under the provisions of KRS Chapter 317A. The board may on its own volition initiate such an investigation and shall promulgate such rules and regulations necessary for the administration of the provisions of this section.
- (2) If upon investigation there appears to be a violation of the provisions of KRS Chapter 317A, the board shall take such action as it deems necessary under the provisions of KRS 317A.140.

Effective: July 15, 1980 History: Created 1980 Ky. Acts ch. 202, sec. 6, effective July 15, 1980.